

# CHAPELFIELD MEDICAL CENTRE

Mayflower Way, Wombwell, Barnsley S73 0AJ

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## Patient Participation Group

Minutes of Meeting  
held at Chapelfield Medical Centre  
On Tuesday 29 September 2015

### Present:

Yvonne Watson  
Carol Hebron

Assistant Practice Manager  
Senior Receptionist  
Patient Representatives x 5

### Welcome:

### HUB Update

All preparations in place for CMC to be one of the 2 Barnsley venues. Staffed by Health Professionals from ours and other practices. Starting 30 September and running from 6 to 10 pm each day. Like our Saturday surgery based in 'Dr Bell's' old room. Open to any patient registered with a Barnsley GP. Hopefully will 'free-up' GP and A&E.

YW informed the Group that Joanne the PA to Practice manager will be taking over from her as link person.

### Flu dates

Finalised as Saturday 3 and 10 October.

### Advert for new GP

Stressed by a number present that another female doctor would be advantageous. Though it was also noted that the active roles played by our female nurse practitioners does go some way to redressing the balance.

### I Heart Barnsley

Dr Mistry provided the Group with a feedback report on this initiative. Keep fit Classes. Following earlier discussions this has been considered but the absence of available daytime slots, no on-site caretaker and the introduction of the HUB, this cannot be further considered at present.

## **Disabled Parking**

YW has written to the council who informed her that there is no plan to extend disabled parking further than the half already designated in the Mayflower Way car park. In the rear car park there is already the designated quota of spaces and the cross-hatched area is solely for ambulance use.

## **Role of Chair and Secretary**

AF to be invited to Chair next meeting by YW. GC agreed to continue as Secretary. Next Meeting Tuesday 24 November 2015 at 2.00 pm (as posted in Reception entrance).

## **AOB**

MK (with support from others) felt strongly that a number of initiatives from the group appear to have been rejected and is concerned that this might bring into question the validity of the Group. In particular, the idea of making alternative therapies more available.

JB suggested that it might be possible for Professionals to be invited to give talks to small groups of patients eg Dieticians for Diabetics and others, Physiotherapists for those with mobility issues etc.

CB reported that patients frequently complained about clinicians running over time and the group supported her idea to push the Minor Ailments Scheme at local chemists. YW suggested advertising the service on the second page of the prescription.

GC to liaise with Carol to use notice board space to highlight the service.